

ISSUED 18 December 2025

PLATFORM SECTOR
Wealthtime

FINANCIAL STRENGTH ASSESSMENT

Analysis by **AKG Financial Analytics Ltd**
Accessible • Comparative • Independent

AKG



ABOUT THIS FINANCIAL STRENGTH ASSESSMENT

This AKG report and the analysis and ratings contained within it provide assessment of financial strength and associated considerations. Financial Strength is focused on the ability of a company to deliver ongoing operational capability in the interest of its customers and in line with their fairly held expectations. AKG's perspective in the assessment of financial strength is wholly that of a customer of a product or service. From that foundation, this analysis is specifically designed to inform financial advisers and assist in their required understanding of a company's operational financial strength.

Given the underlying customer perspective, the financial strength of companies needs to be focused at an operational level, specifically on the company that is effecting the product or service that a customer is selecting. This is important, because from the customer's perspective it is that company that needs to survive in a form that maintains the requisite operational characteristics to meet their fairly held requirements. And it is thus at this level that the selection needs of the customers' advisers must be met. This contrasts to credit rating, which will be undertaken at group or parent company level where investment or debt placement etc. is made.

Further details on how analysis is undertaken is provided at the end of this report and may also be obtained from AKG.



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Rating & Assessment Commentary



RATINGS

Overall Financial Strength



Supporting Ratings

	Service	Image & Strategy	Business Performance
Novia Financial plc	★★★★	★★★★	★★★



SUMMARY

- Wealthtime is the brand now formally adopted (since November 2023) for the platform operated by Novia Financial plc (NF), previously known as Novia
- The platform is well established and widely used by professional advisers serving mass affluent and high net worth clients
- NF's parent, now The Quanta Group (Holdings) Limited (formerly Novia Financial Holdings Limited), was acquired in 2021 by AnaCap Financial Partners as part of its UK wealth management strategy
- Senior management and governance have been reshaped under AnaCap ownership, with further strengthening in late 2024 and early 2025 through the appointment of a new Managing Director, CRO, a new Commercial Director, Client Experience Director and an Oversight Director to support the move to and maintenance of an outsourced operating model
- In the year to 31 December 2024, NF reported gross inflows of £1.1bn with AuA increasing 4% to £9.2bn. Combined AuA for Wealthtime and Wealthtime Classic exceeded £11.9bn at the same point
- Revenue decreased by 7% to £39.2m, reflecting lower interest income and margin retention
- A provision of £11.7m was recognised for potential compensation relating to legacy pre-2017 assets, with management indicating earlier estimates may have been overly prudent and that remediation is now nearing completion
- NF recorded a statutory loss of £7.0m, with net assets decreasing to £23.2m
- NF met its minimum regulatory capital requirement (124% coverage) at 31 December 2024. The ICARA process undertaken in H1 identified a higher requirement and therefore to ensure full coverage, a number of capital injections were made in H1 2025 to maintain compliance with the Overall Financial Adequacy Rule
- Wealthtime renewed its GBST technology partnership and, in April 2025, entered into a ten-year strategic outsourcing agreement with Wipro (effective 1 July 2025). This forms part of a three-stage transformation programme, with platform upgrade and consolidation planned as the next major phase
- In 2025, the acquisition of Craven Street Wealth brought the independent advice capability into the group and marked the start of Wealthtime's parent company, the Quanta Group's transition towards the inclusion of a vertically integrated wealth management model



COMMENTARY

Financial Strength Ratings

Novia Financial plc

Wealthtime, operated by Novia Financial plc (NF), is a well-established UK platform business with c.£12.2bn of AuA across approximately 77,000 investors and 1,500 advisory firms. The platform has invested significantly in its technology and operational proposition and is progressing a long-term outsourcing partnership with Wipro alongside a renewed commitment to GBST. Together, these arrangements form part of a three-stage transformation programme aimed at upgrading the platform technology and ultimately consolidating the Wealthtime and Wealthtime Classic propositions to enhance scalability. Diversification into discretionary fund management through Copia continues to support revenue resilience.

Ownership and support from AnaCap Financial Partners, which acquired the business in 2021 as part of its UK wealth management strategy, remain key factors underpinning group financial strength. The intermediate holding company has historically been supported through a £55m financing package arranged at acquisition, and more recently through further equity injections to address remediation costs and prudential resource requirements. The financing package at acquisition was refinanced in April 2025 which increased to a £62.5m term loan and £35m of other committed facilities.

NF operates under the Investment Firms Prudential Regime (IFPR) as a non-SNI firm. At 31 December 2024, Own Funds stood at £9.3m [£12.1m], representing 124% coverage of the minimum regulatory K-Factor requirement. During the ICARA process undertaken in the first half of 2025, a higher Own Funds Threshold Requirement of £15.6m was identified, reflecting updated harms, transformation and wind-down assessments. To ensure continued compliance with the Overall Financial Adequacy Rule, a series of recapitalisation measures were implemented in advance of the ICARA being approved in June 2025. These included shareholder injections, intra-group funding and the capitalisation of surplus arising from the Craven Street Wealth acquisition, restoring Own Funds to £23.4m by June 2025. This equated to approximately 150% coverage of the threshold requirement, or 137% including buffer requirements.

Remediation of legacy non-standard investments remains an area of financial impact. Provisions were increased to £11.7m [£10.5m] at year end 2024, reflecting updated estimates of the cost of addressing pre-2017 exposures. Management now consider earlier assumptions to have been overly prudent, and visibility has improved as c.90% of cases have been reviewed. NF has prudently chosen not to recognise any potential indemnity insurance recoveries at this stage, although these may provide mitigation once validated. The FCA has been kept fully informed, and NF has enacted a capital recovery plan to ensure its prudential position remains sound.

Overall, while 2024 results reflected losses and capital pressures linked to remediation and business transformation, decisive support from AnaCap and the wider Quanta Group has restored NF's capital adequacy. This reinforces NF's financial resilience and ability to meet its regulatory requirements as it progresses its technology and operating model transition.

Service Rating

Wealthtime remains well regarded by the adviser community across a wide range of service components, with feedback consistently highlighting strong technical support, responsiveness and relationship management. The web portal continues to provide access to both Wealthtime and Wealthtime Classic, reflecting the group's dual-platform heritage, while the Client Services Team maintains a hands-on approach to adviser support. Face-to-face and remote training for adviser firms, along with proactive service management, continue to help firms maximise platform functionality and achieve efficient onboarding and case handling.

The business reduced its in-house technology and change resource in 2023, ahead of a more significant restructuring in 2024–25 through the outsourcing of operations and technology functions to Wipro. This represents a major shift in the delivery model and places increased emphasis on effective oversight and governance of the outsourced arrangement. An Oversight Director has now been appointed, and governance structures have been simplified to ensure clear accountability.

Despite this transitional period, Wealthtime's own service performance remains strong, with reports of continued achievement of service standards. Independent recognition includes a Defaqto Gold Platform Service rating for Wealthtime Classic, Silver for Wealthtime and a Defaqto Gold rating for Pension Service in 2025.

However, the early stages of the Wipro transition have seen some service challenges, which Wealthtime has sought to mitigate by providing additional internal resource and close partnering with Wipro to resolve teething issues as well as appointing a new Client Experience Director. Management remains confident that service levels will stabilise as knowledge transfer and automation programmes progress.

Overall, adviser-facing service continues to demonstrate resilience, with strong internal delivery supported by a clear focus on maintaining service continuity as the outsourcing partnership embeds.

Image & Strategy Rating

The acquisition by AnaCap and the development of the Quanta group have created a more visible and strategically cohesive participant in the adviser platform market, with a larger asset base and a clearer long term growth trajectory. Under AnaCap ownership, the executive management team, largely appointed from outside the group, has reshaped the proposition and strengthened governance. Leadership was reinforced again in late-2024 and 2025 with the appointment of a new Managing Director, Chief Risk Officer, a Commercial Director and an Oversight Director to support the evolving operating model.

The core platform infrastructure continues to be based on GBST's Composer technology, a well established system across the industry. Wealthtime and Wealthtime Classic still operate as separate platforms, but both are accessed through a single digital front end under the Wealthtime brand. Integration has taken longer than originally expected because of contractual and technical challenges, but the long term partnerships with Wipro and GBST sit within a three stage transformation programme that is designed to modernise the technology architecture, automate key processes and bring the two platforms together into a single scalable proposition.

Strategically, Wealthtime is now positioning itself as part of a vertically integrated wealth management group following the acquisition of Craven Street Wealth and the strengthening of the Copia discretionary proposition. This marks a clear shift from a stand-alone platform strategy towards a broader model where the platform, the advice capability and the investment management arm are aligned within the Quanta Group. The intention is to support growth through closer adviser relationships, a more flexible proposition and targeted acquisitions where they help to strengthen the overall offering.

Alongside this, the remediation of legacy non standard investments has remained a significant theme. With most cases now addressed, management believe earlier provisioning was cautious and that the improved visibility positions Wealthtime ahead of peers who may face similar challenges under Consumer Duty. The firm's early and transparent approach to remediation has become part of its strategic positioning, intended to demonstrate a commitment to customer outcomes and a willingness to resolve historic issues as the group continues its programme of modernisation and integration.

Business Performance Rating

NF's key performance indicators are AuA, revenue and adjusted EBITDA. These indicators declined modestly in 2024 following a stronger prior year. The company reported a total comprehensive loss of £7.0m compared with a profit of £1.8m, reflecting lower revenue and higher costs linked to remediation activity and strategic transformation projects.

Gross inflows of new business increased to £1.1bn compared with £1.0bn. Net flows were partly offset by withdrawals, pension payments and market factors. Overall AuA rose by 4% to £9.2bn compared with £8.9bn, indicating continued adviser engagement despite external headwinds.

Revenue decreased by 7% to £39.2m compared with £42.2m. The fall was driven mainly by lower interest income as deposit rates eased and a higher proportion of interest was passed on to customers. Core platform administration income and discretionary management income remained broadly stable, while other income lines were limited.

Operating costs increased to £48.8m compared with £41.9m, driven by technology related expenditure and remediation activity. Staff costs reduced slightly to £18.2m compared with £18.3m, representing approximately 37% of the total cost base and 46% of revenue. Average headcount remained at 307 year on year. Adjusted EBITDA remained broadly stable

at £10.0m compared with £10.6m, highlighting the underlying profitability of the platform operations, although statutory profitability was significantly affected by one off and non trading items.

No dividends were declared, and net assets reduced to £23.2m from £24.0m, in line with the reported loss.

The Quanta Group's financial performance in 2024 closely reflected the underlying trends seen within NF, which remains the group's principal trading entity and the main driver of revenue and earnings. Group results therefore followed the same overall pattern: solid underlying operating profitability on an adjusted basis, set against increased remediation costs, higher staff and technology expenditure and the financial impact of the strategic transformation programme. As a result, the group reported a statutory loss for the year, despite continued adviser engagement and stable contributions from both the platform and the discretionary management business.

At group level, revenue softened due to lower interest margins, while adjusted EBITDA remained broadly stable, demonstrating that the core platform and DFM operations continue to generate a strong cash contribution. However, the combined effect of higher operating costs and increased remediation provisioning across the consolidated perimeter resulted in a reduction in net assets from £18.0m to £12.9m. NF remains the primary source of balance sheet strength within the group, with group-level results reflecting wider restructuring costs and provisioning associated with the broader set of businesses under The Quanta Group.

Group & Parental Context



BACKGROUND

Wealthtime is a UK wealth management platform operated by Novia Financial plc (NF). Its immediate parent is now The Quanta Group (Holdings) Limited, previously Novia Financial Holdings Limited (NFH). The platform formerly traded as the Novia Platform and remains well recognised in the adviser market.

For the purposes of this report, the group refers to The Quanta Group (Holdings) Limited and its subsidiary companies, which together comprise the Wealthtime platform businesses operated by NF, the discretionary investment management capability delivered through Copia Capital Management, and the recently acquired Craven Street Wealth advice business.

The group's origins lie in NFH, which was backed by a combination of corporate organisations and private investors with significant financial services expertise. In 2014, Novia Financial Services Limited was established with capital of £450k from NFH to undertake small scale investing through the platform, primarily to manage rounding positions from aggregated client trades. Around this time, NF partnered with Aegon UK to deliver the Aegon Retirement Choices platform. This partnership provided a material income stream between 2011 and 2013 through Novia Investment Services Limited, before Aegon internalised the administration and development of the platform in 2014 and acquired NISL.

The group subsequently broadened its activities, developing discretionary fund management capability through Copia Capital Management, investing in an adviser consolidation business (now disposed of) and establishing Novia Global, an offshore platform aimed at the international adviser market. Novia Global was sold in 2021 as part of AnaCap's acquisition of the wider Novia group.

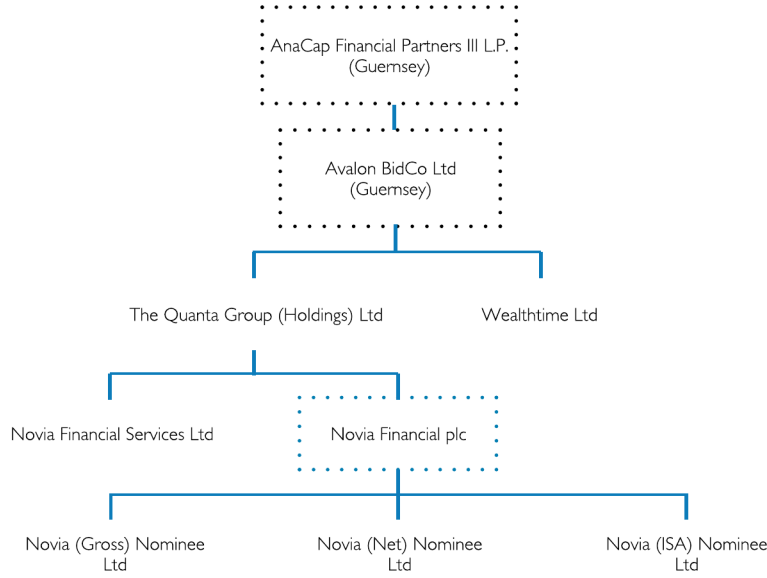
In May 2021, the Novia group was acquired by AnaCap Financial Partners. This represented AnaCap's third UK wealth management acquisition, following Amber Financial Investments in 2020 and Wealthtime Limited in 2019. AnaCap is a specialist European financial services investor with both private equity and credit strategies and has raised €5.2bn of assets under management since 2005.

Following AnaCap's acquisition, the group has continued to evolve. Most recently, in 2025 The Quanta Group acquired Craven Street Wealth, marking a significant strategic development and creating a vertically integrated wealth management business that brings together advice, discretionary management through Copia and the Wealthtime platform. This provides a more cohesive proposition and positions the group for deeper adviser relationships and growth across the advice and investment value chain.

The Quanta Group board is chaired by Graham Coxell, with non executive directors including Jane Dale, Robert Massey from AnaCap and Martina Swart. Governance capability was further strengthened in 2025 with the appointment of Mark Sutton as Chief Risk Officer, bringing experience from the platform and Graeme de Moor. The appointment of Nick French as Commercial Director in late 2024 reflected a continuing focus on growth and commercial development.



GROUP STRUCTURE (SIMPLIFIED)



Key:
 Subject of this Assessment
 Non UK

Company Analysis: Novia Financial plc



BASIC INFORMATION

Ownership & Control

Funds from AnaCap Financial Partners III, L.P., managed by AnaCap Financial Partners Ltd

Year Established

2008

Country of Registration

UK

Head Office

Cambridge House, Henry Street, Bath BA1 1JS

Contact

<https://www.wealthtime.com/advisers/>

Key Personnel

Role	Name
Chair	G Coxell
Managing Director	T W Larkman
Commercial Director	S Hall
General Counsel	C Taylor-Evans
Commercial Finance Director	M Blackburn
Marketing Director	G Mcluckie
Client Experience Director	K Clark
Oversight Director	R McClair-Burgess
Head of Proposition	M Milner
Head of Compliance	D Scott

Company Background

NF, trading as Wealthtime, provides a platform based wealth management service for investment advisers and their clients. The company was incorporated in January 2008 and obtained regulatory authorisation in September 2008, with the platform commencing operations in October of that year.

In late 2013, NF established a discretionary fund management division, Copia Capital Management, to support advisers and clients using the platform. In 2014, NF began investing in the development of an offshore platform through Novia Global Limited. NF previously held an 18.4% stake in Novia Global, which was sold in 2021 as part of the AnaCap acquisition of the wider group. NF had also invested in AIM listed consolidation business Tavistock Investments plc, but disposed of this holding following the change of ownership.

Today, NF positions itself as a next generation adviser platform with more than 15 years of operating experience, approximately £9.2bn out of a group AuA total of £12.2bn, relationships with over 1,500 advisory firms and around 77,000 underlying investors. Its platform proposition provides a full range of tax wrappers including the SIPP, ISA, JISA, GIA and Offshore Bond, supported by an extensive investment choice that includes funds, ETFs, investment trusts, structured products, bonds, with profits products, guaranteed income products and model portfolios. The platform also offers features such as drip feed drawdown, portfolio rebalancing, capital gains tax tools and family linking.

In 2025, NF entered a ten year strategic outsourcing partnership with Wipro and GBST, under which technology and operational support functions will move to Wipro and the Composer platform will be upgraded. This transformation is intended to improve scalability, expand functionality and support the eventual consolidation of the Wealthtime and Wealthtime Classic platforms. NF has established new oversight structures to manage this transition and ensure continuity of service.

NF operates from its current office in Bath. The business plans to relocate to a new office in January 2026, which will support the future operating model and provide an updated workspace for the growing team.

NF has three subsidiaries, acting as dormant nominee companies that hold legal title to client assets in line with FCA client money requirements. Any associated risk is borne by NF and the group.



OPERATIONS

Governance System and Structure

Governance remains a key area of focus for the Quanta Group, underpinning the effective management of operational and business risk as the firm progresses its growth and transformation strategy. A corporate governance framework is in place that is appropriate for the scale and complexity of the business, and this framework has been strengthened in recent years through external consultancy reviews and the continued development of internal risk and control functions. In particular, compliance and regulatory consultancy Kroll supported a detailed review of systems and processes during 2023 and 2024, which led to refinements in controls and procedures. During 2025, further work was undertaken within the second line of defence with support from Grant Thornton to embed the Kroll recommendations, with the outcome of that work providing positive assurance over the effectiveness of the enhanced governance and control framework. While the formal external review phases are now complete, internal development of governance processes and systems continues.

Oversight is led by the Risk and Governance function, which was reinforced by the appointment of Mark Sutton as Chief Risk Officer in November 2025. He brings experience from senior CRO roles most recently at St James' Place, the UK's largest integrated wealth manager.

The NF board is the governing body of the firm and is composed of the Chair, the Chief Executive Officer, the Chief Financial Officer and three independent non executive directors. It is responsible for setting the firm's strategic direction, ensuring adherence to standards of corporate governance and exercising effective oversight of risk management. The board oversees the implementation of prudent and effective controls, with clear separation of responsibilities in line with the Senior Managers and Certification Regime. All board members are registered with the FCA and their responsibilities are documented in the Statement of Responsibilities, which is reviewed annually to ensure alignment with regulatory obligations, including responsibility for client assets.

The Board is supported by a series of committees that provide focused oversight:

- Executive Committee - responsible for day to day management visibility and the execution of the strategic plan approved by the NF board
- Board Risk Committee and Board Audit Committee- supports the Quanta Group board in overseeing financial reporting integrity, risk management and internal controls. They also monitor the effectiveness of internal and external audit. The Board Risk committee is chaired by non executive director Martina Swart and Board Audit Committee is chaired by Jane Dale and both are attended by the firm's outsourced internal and external auditors
- Remuneration & Nominations Committee - responsible for setting and monitoring the remuneration strategy across the group, approving the framework for executive remuneration and ensuring alignment with FCA remuneration requirements. This committee is chaired by non executive director Mark Winlow

The ICARA process is embedded within the governance framework and is subject to review and challenge by the Executive Risk Committee, the Board Risk and Compliance Committee and, ultimately, the NF board. Risk, compliance, finance and internal audit all participate actively in the ICARA process. This structure ensures that capital and liquidity adequacy are closely aligned with wider risk management and strategic planning.

Wealthtime has also fully implemented its Consumer Duty Plan, with the first full value assessment of products and services completed in 2023. The Consumer Duty framework, which is designed to ensure value for money across defined target markets, is now embedded within the firm's governance processes and is repeated annually. This supports the ongoing delivery of good customer outcomes and ensures that Consumer Duty remains a core feature of the firm's culture, product oversight and operating model.

Risk Management

Risk management within NF is formalised through a comprehensive risk management framework and risk appetite statement, both of which are embedded within the firm's governance processes and regularly reviewed by the board. The NF board retains ultimate responsibility for the total process of risk management, setting the firm's risk strategy and defining its appetite for risk, including the types and levels of risk it is prepared to accept or avoid in pursuit of its objectives. The board ensures that there is an effective and ongoing process for identifying and assessing material risks of harm, for measuring their potential impact under a range of assumptions, and for ensuring these risks are actively monitored and mitigated.

NF operates a 'three lines of defence' model:

- Line 1: Business line management is responsible for identifying and mitigating risks within their operational areas, including oversight of day to day risks arising from the transition of operational and technology functions to Wipro. This line plays a central role in the effectiveness of outsourced oversight and day to day service monitoring
- Line 2: The Risk, Compliance, Financial Crime, Legal and Finance functions provide regulatory, technical and risk guidance, along with assurance monitoring and reporting. The Risk function undertakes risk identification and maintains the risk register and risk taxonomy. Compliance provides regulatory advice, manages the FCA relationship, oversees the compliance risk universe and reports assurance outcomes to senior management and the board. The establishment of the Oversight Director role has further strengthened Line 2's ability to monitor and challenge the outsourced operating model and its associated risks
- Line 3: Internal Audit, delivered independently by an external provider, offers independent assurance to both the board and the Risk function. This includes testing of policies and procedures, evaluating the effectiveness of internal controls and reporting on compliance with regulatory and internal standards

The Risk Management Framework encompasses risk governance and policies, a board approved risk appetite, a risk taxonomy, risk and control self assessments, capital and liquidity adequacy, and a programme of stress and scenario testing. Outsourcing risks, including those associated with the multi stage transformation programme with Wipro and GBST, are now embedded within this framework and subject to enhanced scrutiny.

These elements are integrated into the ICARA process, which brings together the assessment of the business model, capital and liquidity forecasting, recovery planning and wind down analysis. The ICARA is reviewed annually, or following any material change, and is subject to structured challenge by the Executive Risk Committee, the Board Risk and Compliance Committee and ultimately the NF board. The most recent ICARA placed increased emphasis on transformation risk, operational resilience, outsourcing oversight and the impact of legacy remediation.

This structure provides a systematic and disciplined approach to risk management, ensuring that NF remains within its defined risk appetite, is able to demonstrate compliance with the Overall Financial Adequacy Rule and continues to operate in a way that minimises the risk of harm to customers, markets and the firm itself.

Administration

Wealthtime is well regarded for the quality of its administrative service and adviser support, building on its long heritage as the Novia platform. A dedicated Client Services team supports adviser firms throughout their use of the platform, with named executives available by phone and through the website. The team manages day to day maintenance and provides training for advisers in person or remotely to help firms make full use of the platform's functionality. The Client Services Administration team also undertakes acceptance testing of platform upgrades, ensuring adviser facing staff are involved early in development and contribute directly to enhancements. Issue resolution is managed within the team, with clear escalation routes through team managers and ultimately to the Client Experience Director.

Technology and platform development, previously delivered in house, are now supported by specialist outsourcing partners. Wealthtime's Adviser Zone portal remains the primary gateway for advisers and Investor Zone portal for clients, but from 2025 technology and operational support functions will move under a ten year outsourcing agreement with Wipro (delivered through its Sevaada operation), with GBST providing an upgraded Composer platform. This programme

is designed to modernise and consolidate the technology infrastructure that underpins both the Wealthtime and Wealthtime Classic platforms. It also introduces changes in how administrative processes are delivered, monitored and supported, with increased emphasis on oversight of outsourced delivery.

During the initial stages of the outsourcing transition, some service challenges have been experienced within Wipro operated processes. Wealthtime has addressed these issues by adding additional internal resource, strengthening oversight arrangements and working closely with Wipro to resolve early challenges. The firm remains confident that service levels will stabilise as knowledge transfer and automation progress.

Microservice applications from FinoComp continue to support specific platform functionalities, although NF has scaled back some discretionary technology development projects and reduced in house IT headcount as part of the move to an outsourced technology and operations model.

Benchmarks

Wealthtime continues to demonstrate strong independent validation of its platform and service proposition. In the 2025 service-rating cycle, it achieved a Gold rating from Defaqto for both its Wealthtime Classic Platform Service and its Pension Service. The main Wealthtime platform received a Silver rating at the same point.

The business also retained recognition for its Adviser Platform and pension wrappers with top-tier ratings. In the 2024 awards cycle, Wealthtime won the 'Leading Retirement Proposition' category at the Schroders UK Platform Awards, adding to earlier industry acknowledgements such as its four-star rating at the Financial Adviser Service Awards.

The firm also reports achievement of adviser service levels of over 99%, underlining consistency in operational delivery.

Outsourcing

The core technology underpinning the Wealthtime platform continues to be provided by GBST, a global provider of financial services software with extensive experience in wealth administration. NF has used GBST's Composer system since inception, enabling the business to operate without legacy system constraints. GBST's recent cloud transformation programme has enhanced the capability of the Composer SaaS platform, which was recognised in 2024 with an industry award for its wealth administration technology.

In April 2025, Wealthtime entered into a ten year strategic outsourcing partnership with Wipro, a global technology and consulting firm, including a subsidiary, Servaada, used for the Wealthtime provision, with services going live on 1 July 2025. This agreement forms part of a three stage transformation programme that combines Wipro's operational and technology expertise with the upgraded Composer platform. The outsourcing includes the transfer of NF's Operations and Technology and Change functions to Wipro's UK centre of excellence for business processing, located in the South West. The arrangement is designed to increase scalability, improve automation, and accelerate platform development as Wealthtime moves towards consolidating the Wealthtime and Wealthtime Classic platforms on a single upgraded GBST system.

The early stages of the transition have included some service challenges within Wipro operated processes. Wealthtime has addressed these by providing additional internal resource, strengthening oversight and working closely with Wipro to refine processes and stabilise performance. Oversight of the arrangement has been reinforced by the appointment of an Oversight Director and by the simplification of governance structures relating to the outsourced operating model.

Rackspace continues to provide hosting for IT systems through a Tier 3 rated production data centre near Slough and a separate backup site in South London. This arrangement provides resilience and security in line with FCA expectations. The infrastructure is scalable and benefits from regular upgrades through GBST's multi client model. Microservice components are provided through FinoComp.

NF continues to utilise a range of specialist outsourcing partners. RL360 Insurance Company Limited provides the offshore bond wrapper. Nominee and custodian services are delivered through subsidiary companies Novia ISA Nominee Limited, Novia Gross Nominee Limited and Novia Net Nominee Limited. Dunstan Thomas supplies pensions and investment illustrations, Financial Express provides fund data and portfolio tools, Stocktrade provides stockbroking services, and Winterflood Business Services enables reduced trading costs for ETFs and investment trusts.



STRATEGY

Market Positioning

Wealthtime distributes its platform proposition exclusively through professional investment advisers, particularly those serving high net worth and mass affluent clients. It maintains a strong reputation among quality regional advisory firms, supported by longstanding relationships and consistent service delivery. The group's discretionary investment capability, delivered through Copia Capital Management, continues to broaden its appeal to firms seeking integrated investment solutions. Strategic partnerships with Wesleyan Assurance Society for with profits products and Just Group for guaranteed income solutions deepen its retirement proposition. Wealthtime does not distribute directly to end clients.

Distribution is supported by a regionally based Business Development team, a telephone support function and a Key Account Management Team. Wealthtime reports that these resources have helped adviser firms onboard more efficiently, improved the quality of case submissions and strengthened overall adviser engagement. Since the acquisition by AnaCap, investment has been directed into enhancing these support structures, with greater emphasis on regional presence and front line engagement.

The firm's market positioning continues to be underpinned by its focus on technology enabled efficiency, supported by its advantage as a relatively young platform without the constraints of older legacy systems. Adviser Zone, the firm's proprietary front end portal, replaced the original Novia interface and now serves as the primary gateway for advisers with an Investor Zone equivalent for clients, alongside the separate Wealthtime Classic platform. At some future point, both propositions are expected to be consolidated onto a single upgraded GBST platform, supported by outsourced operational and technology functions delivered through Wipro. The platform roadmap places increasing emphasis on the needs of end investors, with future development aimed at improving engagement and transparency for both advisers and clients.

Looking forward, Wealthtime has become more open about its medium term ambition to develop a vertically integrated model. This reflects the group's acquisition of Craven Street Wealth in 2025 and the growing alignment of the platform, advice and discretionary investment capabilities within The Quanta Group. The strengthening of the Risk and Governance function, including the appointment of a new Chief Risk Officer with experience from St James' Place, demonstrates a focus on putting robust foundations in place to support this strategic evolution and to ensure the business remains well positioned for future growth.

Proposition

The Wealthtime platform offers a broad range of wrappers including SIPP, ISA, JISA, GIA and Offshore Bond, supported by an extensive suite of portfolio management tools such as CGT calculators, intelligent rebalancing and family linking. Retirement services include drip feed drawdown, flexible income scheduling and access to guaranteed income options. Investment choice is wide ranging and includes shares, funds, ETFs, structured products, gilts, bonds, investment trusts, smoothed with profits products and access to more than one hundred discretionary fund managers, including the group's own DFM business, Copia Capital Management. Copia continues to expand its bespoke model capability, designing tailored investment solutions for adviser firms and their clients.

Each wrapper incorporates a dedicated cash facility to support effective liquidity management. Wealthtime also provides reporting and management information through Report Zone for advisers and Investor Zone for clients, with white labelling options available to support adviser branding. A range of third party wrappers complements the core product suite.

Wealthtime positions its technology proposition as a combination of GBST's platform infrastructure, microservice applications and proprietary tools. During 2024, regular enhancements were delivered to advisers and clients. These included an online verification check that speeds up data protection processes, a new Notifications Centre in Adviser Zone providing real time case updates, and the roll out of the FINIO data hub, which improves connectivity between platforms and back office systems and reduces manual inputs. Integration of the Origo Unipass Letter of Authority service was also completed, allowing advisers to manage Letters of Authority entirely online across multiple providers.

Looking forward, the transformation programme with Wipro and GBST is intended to modernise and consolidate the underlying platform infrastructure. This is expected to support faster delivery of enhancements and create a single, upgraded proposition for both existing Wealthtime and Wealthtime Classic users.



KEY COMPANY FINANCIAL DATA

Last 3 reporting periods up to 31 December 2024

Own Funds Disclosures

	Dec 22 £m	Dec 23 £m	Dec 24 £m
Available own funds	7.9	12.1	9.3
Own funds requirement (OFR)	7.2	8.0	7.5
Excess own funds	0.7	4.2	1.8
OFR coverage ratio (%)	110	152	124

NF continues to make disclosures under the IFPR framework. At 31 December 2024, Own Funds stood at £9.3m compared with £12.1m in the prior year, reflecting the statutory loss and the impact of increased provisions for customer remediation. Under the IFPR minimum requirement, this level of Own Funds represented 124% coverage of the formula driven K Factor requirement.

The ICARA assessment, however, identified a materially higher Own Funds Threshold Requirement of £15.6m, driven by the harms assessment, the impact of transformation and outsourcing risks and potential wind down scenarios. Against this requirement, NF's Own Funds position at year end represented a deficit of £6.3m, compared with a surplus of £4.1m in 2023.

During the first half of 2025, the group undertook a series of capital actions to restore adequacy. These included shareholder injections totalling approximately £10.2m between December 2024 and June 2025, the capitalisation of surplus arising from the Craven Street Wealth acquisition of £3.9m, an upstream dividend of £5.5m from Wealthtime Limited and refinancing overfunding of £2.3m. After absorbing further provisions for Land Banks and SIPP redress of £5.8m, Own Funds increased to £23.4m as at June 2025.

This represented coverage of approximately 150% against the OFTR, and 137% against the OFTR plus a ten percent buffer. These actions restored NF to compliance with the Overall Financial Adequacy Rule and provided additional headroom to absorb future stress scenarios, including risks associated with the multi stage outsourcing programme with Wipro.

Statement of Financial Position

	Dec 22 £m	Dec 23 £m	Dec 24 £m
Assets	42.5	45.3	49.3
Current liabilities	(19.9)	(21.0)	(26.1)
Long-term liabilities	(0.6)	(0.3)	0.0
Net assets	22.0	24.0	23.2

Statement of Changes in Equity

	Dec 22 £m	Dec 23 £m	Dec 24 £m
Equity at start of period	27.0	22.0	24.0
Movement due to:			
Share capital and premium	0.0	0.0	6.0
Retained earnings	(5.0)	1.8	(6.7)
Other	0.0	0.2	0.0
Equity at end of period	22.0	24.0	23.2

NF's total assets increased by £4.0m to £49.3m compared with £45.3m, driven mainly by higher receivables and an increase in deferred tax assets. These increases were partly offset by a reduction in property, plant and equipment as legacy assets continued to run off. Intangible assets stood at £7.5m compared with £7.7m, reflecting routine amortisation alongside impairment charges linked to historic software projects. Cash balances reduced slightly to £12.1m compared

with £12.7m. Trade and other receivables increased to £22.4m from £19.0m, including balances due from other group companies.

Current liabilities increased by £5.1m to £26.1m compared with £21.0m, owing primarily to the remeasurement of customer remediation provisions to £11.7m from £10.5m. Trade and other payables also rose to £14.2m from £10.4m, reflecting higher intra group balances and increased operational creditors. Non Current liabilities reduced to nil compared with £0.3m, following the run off of the lease liability.

Overall, net assets decreased to £23.2m from £24.0m, with the change reflecting the comprehensive loss for the year and associated reserve movements.

At group level, The Quanta Group (Holdings) Limited reported net assets of £12.9m compared with £18.0m, which is lower than NF's standalone net asset position of £23.2m. This difference reflects consolidation adjustments, the elimination of intra group balances and higher group level provisioning, including total remediation provisions of £17.6m compared with £11.7m held at NF. As a result, NF continues to represent the core source of balance sheet strength within the group, although the consolidated position remains more constrained by wider liabilities, restructuring costs and provisioning across the broader group perimeter.

Income Statement

	Dec 22 £m	Dec 23 £m	Dec 24 £m
Revenue	36.0	42.2	39.2
Other operating income	0.0	1.0	0.0
Operating expenses	(44.8)	(41.9)	(48.8)
Operating profit (loss)	(8.8)	1.3	(9.6)
Other gains (losses)	0.1	0.6	0.4
Profit (loss) before taxation	(8.6)	1.9	(9.2)
Taxation	3.6	(0.1)	2.2
Profit (loss) after taxation	(5.1)	1.8	(7.0)
Other comprehensive income	0.0	0.0	0.0
Dividends	0.0	0.0	0.0
Retained profit (loss)	(5.1)	1.8	(7.0)

Financial Ratios

	Dec 22 %	Dec 23 %	Dec 24 %
Operating margin	(24)	3	(25)
Pre-tax profit margin	(24)	5	(24)
Employee costs as a % of revenue	43	43	46

Revenue decreased by 7% to £39.2m compared with £42.2m, reflecting lower interest income and reduced margins on deposit balances as a greater share of interest was passed to customers. Core platform administration and discretionary management revenues remained broadly stable in aggregate, supported by a 4% increase in assets under administration to £9.2bn.

Operating costs increased to £48.8m compared with £41.9m, driven by technology related expenditure and remediation activity. Staff costs reduced slightly to £18.2m compared with £18.3m, representing approximately 37% of the total cost base and 46% of revenue. Average headcount remained at 307 year on year.

NF reported an operating loss of £9.6m, compared with an operating profit of £1.3m in 2023, after charging £3.5m of amortisation and £0.9m of depreciation. After adjusting for non-recurring and non-trading items, including legal and professional fees, migration costs and remediation support, adjusted EBITDA was £10.0m compared with £10.6m. This indicates broadly stable underlying profitability, although the statutory result was materially affected by exceptional charges. The total comprehensive result for the year was a loss of £7.0m, compared with a profit of £1.8m. No dividends were paid.

On a ratio basis, the statutory operating margin declined to minus 25% compared with 3% in the prior year, while the adjusted EBITDA margin remained stable at 26%. This demonstrates that the underlying platform operations continued

to generate a solid cash contribution, although this was more than offset by significant exceptional and transformation related costs.

Statement of Cash Flows

	Dec 22 £m	Dec 23 £m	Dec 24 £m
Net cash generated from operating activities			
Net cash used in investing activities			
Net cash used in financing activities			
Net increase (decrease) in cash and cash equivalents	(0.5)	0.9	(0.7)
Cash and cash equivalents at end of period	11.9	12.7	12.1

Assets under Administration (AuA)

	Dec 22 £m	Dec 23 £m	Dec 24 £m
Assets at start of period	8,951	8,732	8,887
Inflows	1,630	1,029	1,092
Outflows	(806)		
Net market and other movement	(1,043)		
Assets at end of period	8,732	8,887	9,221
Growth rate (%)	(2)	2	4
Net inflows as % of opening AuA	9		

Cash and cash equivalents decreased to £12.1m compared with £12.7m. NF does not publish a standalone cash flow statement, as cash flow information is prepared at the consolidated Quanta Group level. The reduction in cash reflected higher operating costs and remediation related outflows during the year, partly offset by capital support received from within the group.

AuA within only the NF platform increased by 4% to £9.2bn compared with £8.9bn in the prior year. New business inflows were £1.1bn compared with £1.0bn, and these were partially offset by client withdrawals, pension payments and market movements. Despite market headwinds and competitive pressures, the platform continued to achieve modest organic growth in AuA, demonstrating its ability to attract and retain client assets. Data for outflows and market movements in 2024 have not been provided.

Guide



INTRODUCTION

For over 30 years AKG has particularly focused on the financial strength requirements of financial advisers, who when acting on behalf of their clients, need to ascertain a company's ability to deliver sustained provision.

From this customer perspective, the financial strength of companies needs to be focused at an operational level, specifically on the company that is effecting the product or service that a customer is selecting. This is important, because from the customer's perspective it is that company (not some higher corporate entity) that needs to survive in a form that maintains the requisite operational characteristics to meet their fairly held requirements. And it is thus at this level that the selection needs of the customers' advisers must be met.

It is also important to understand the sector approach (comparative peer groups) that is adopted in financial strength assessment and rating process.

At AKG, this is again driven by the end customer perspective and the fact that assessment is designed solely for this purpose, i.e. as a component in helping customers' advisers to select between comparable companies competing to deliver relevant products or services.

AKG's focus and approach has remained consistent over the years since it commenced assessment and rating support for the market. However, coverage, format and presentation has rightly evolved over this period, in line with the needs and expectations of assessment and rating users in the market. And AKG considers further changes on a continual basis.

Further details including an explanation of what is included in the assessment reports and coverage can be found online at <https://www.akg.co.uk/information/reports>.

AKG's process for assessment and rating is to use a balanced scorecard of measures and comparative information, relevant to the companies contained within each peer group. This is gathered via Public Information only for non-participatory assessments and public information plus company interactions with companies for participatory assessments. Further details on AKG's process can be found at <https://www.akg.co.uk/information/reports>.

This includes further information on the different participatory and non-participatory basis and for companies wishing to learn more about participatory assessment AKG is pleased to outline this and welcomes contact.

This is a participatory assessment.



RATING DEFINITIONS

Overall Financial Strength Rating

The objective is to provide a simple indication of the general financial strength of a company from the perspective of those financial advisers who when acting on behalf of their clients need to ascertain a company's ability to deliver sustained operational provision of products or services.

The overall rating inherently reflects the mix of business within the company, since different types of customer or policyholder have different requirements and expectations, and the company may have particular strengths and weaknesses in respect of its key product or service areas. However, it also takes account of comparison across the sector in which it is assessed.

The rating takes into account those of the following criteria which are relevant (depending upon the company's mix of business in-force): capital and asset position, expense position and profitability any specifically onerous element such as with profits realistic balance sheet position, structure (and size) of funds within the company, parental strength (and likely attitude towards supporting the company), operational capability, management strength and capability, strategic position

and rationale, brand and image, typical fund performance achievements or product / service features, its operating environment and ability to withstand external forces.

Rating Scale	A	B+	B	B-	C	D	☐
	Superior	Very Strong	Strong	Effective	Challenged	Very Challenged	Not applicable

Service Rating

The objective is to assess the quality of the organisation's service to the intermediary market in respect of the brand concerned.

Criteria taken into account include: performance in surveys, awards and benchmarking exercises (external and internal), the organisation's philosophy, service charters, the extent of investments designed to improve service, and feedback from intermediaries.

Rating Scale	★★★★★	★★★★	★★★	★★	★	☐
	Excellent	Very Good	Good	Adequate	Poor	Not Rated

Image & Strategy Rating

The objective is to assess the effectiveness of the means by which the organisation currently positions itself to distribute its products for the brand concerned and the plans it has to maintain and/or develop its position.

Criteria taken into account include: overall trends in the company's market share position, brand visibility and reputation, feedback from intermediaries and industry commentators, and AKG's view of the company's general strategy.

Rating Scale	★★★★★	★★★★	★★★	★★	★	☐
	Excellent	Very Good	Good	Adequate	Poor	Not Rated

Business Performance Rating

This review is an assessment of how the company and the brand has fared against its peers, and how it is perceived externally. Effectively this is how it has performed recently in the market. Whilst it will include performance indicators from the most recent available statutory reporting (report and accounts and SFCRs in the case of insurance companies, for example) it will also draw on other recent key performance elements before and after such disclosure, up to the point at which the assessment is undertaken.

Criteria taken into account include: increase/decrease in market shares, expense containment, publicity good or bad, press or market commentary, regulatory fines, and competitive position.

Rating Scale	★★★★★	★★★★	★★★	★★	★	☐
	Excellent	Very Good	Good	Adequate	Poor	Not Rated

AKG is an independent organisation. Originally established as an actuarial consultancy AKG has, for over 30 years, specialised in the provision of assessment, ratings, information and market assistance to the financial services industry.

As the market has evolved over this period, the range of entities considered by AKG has expanded. Consequently, AKG has brought additional skill sets into its operations. This has meant the inclusion of accounting, corporate finance, IT and market intelligence experience, alongside actuarial resources, to deliver an expanded professional capability.

Today AKG's core purpose is in the provision of financial analysis and review services to support the wider financial services sector and its customers.

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This report is issued as at a certain date, and it remains AKG's current assessment with current ratings until it is superseded by a subsequently issued report or subsequently issued ratings (at which point the newly issued report or ratings should be used), or until AKG ceases to make such a report or ratings available.

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